Memorandum of Understanding (MOU) Electronic Technician Support for Customer Service

In an effort to standardize the electronic technician processes and procedures statewide, Electronic Techs in Customer Service FPL will be assisting in training the Electronic Technicians in FPLNW (Local 1055).

The Company and the Union agree to use Electronic Technicians as trainers selected from the list of trainers supplied by the System Council Office. The parties also agree to select volunteers willing to travel from locations designated by the company.

The Electronic Technician Trainers and Management will mutually conduct the assessments/testing.

The expected schedule beginning February 20, 2023 will be as follows:

- Travel days: Monday and Friday
- Workdays: Tuesday Thursday
- Not to exceed two (2) FPL Electronic Technicians in any given week
- Minimal OT is expected
- Training activities will include but are not limited to providing OJT to Electronic Technicians at local 1055 and supporting webcast training by assisting with demonstrations.
- Volunteers will assist as trainers
- Employees supporting this project will receive expenses in accordance with Paragraph 41 (Meals-Lodging-Transportation) of the Power Systems Supplemental, Memorandum of Agreement

This MOU stays in effect until the training is completed but not to exceed December 31, 2023. In the event unforeseen circumstances arise during the implementation of this MOU the parties agree to meet and resolve.

This agreement can be rescinded by either party by providing sixty (60) day written notification to the other party.

To the extent the terms of this MOU conflicts with the Memorandum of Agreement, this MOU shall apply.

Jack Wilson Business Manager System Council U-4, IBEW

2.13.2023

For Kelly Tveter Sr. Director, Labor Relations & Safety Florida Power & Light Company